



Key Performance Report 2022/23

How has Alpha Housing Northern Ireland performed?*



Mission Statement:

'To provide homes and services that help people flourish'

Regulatory Rating 1 – Meets the standards



984

Social homes owned

Rents and Charges

Total charges collected

£4,903,695

Average weekly
rent increase

4.8%

Voids

Charges not collected due
to voids

2.5%

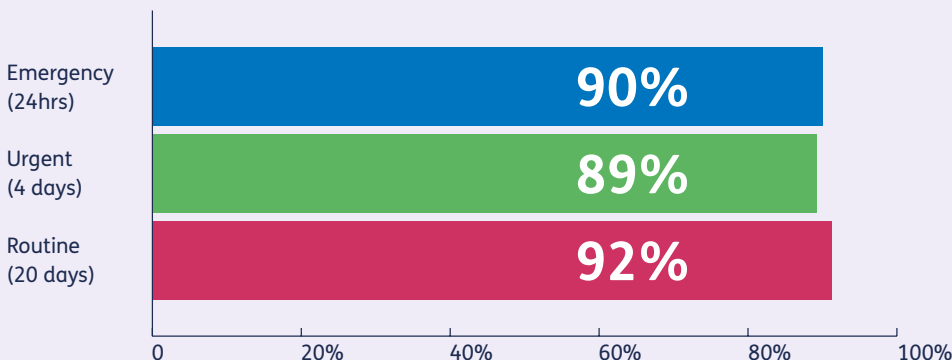
The average amount of
days it took to re-let voids

63

Average Weekly Rent

	General Needs		Supported Housing		Sheltered Housing	
Size of home	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)
Non self-contained	-	-	-	-	-	-
Bedsit	-	-	-	-	-	-
1 Bedrooms	-	-	-	-	784	£89.59
2 Bedrooms	54	£98.12	-	-	114	£98.52
3 Bedrooms	14	£105.58	-	-	17	£115.84
4 Bedrooms	1	£121.19	-	-	-	-
5 Bedrooms	-	-	-	-	-	-
6 or more Bedrooms	-	-	-	-	-	-

Maintenance which met the Association targets



% of occupied stock
meeting Decent Home
Standard

100%

Complaints

1st Stage Complaints	2nd Stage Complaints	Ombudsman Referrals
8	0	0

Anti-Social Behaviour



12

cases of anti-social behaviour were reported



9

cases of anti-social behaviour were resolved

Adaptations



29

minor adaptations completed in this year

0

major adaptations completed in this year

Compliance with Statutory Obligations

Gas Safety Certificates (CP-12) up-to-date

100%



Required Fire Risk Assessments carried out

100%



Required Carbon Monoxide Alarms fitted

100%



Voids

Void time	Lettable		Unlettable	
	Shared	Self-Contained	Shared	Self-Contained
Under 6 weeks	-	10	-	-
Over 6 weeks to 6 months	-	14	-	-
Void over 6 months to 1 year	-	2	-	-
Void over 1 year	-	2	-	-

Want to know more?

If you want to find out more about your Associations performance, you can visit their website at www.alphahousingni.org or contact them info@alphahousingni.org directly.

You can also visit the Department for Communities Website at www.communities-ni.gov.uk/articles/housing-regulation for further information about your Association. There you can:

- compare your Association's performance with other Associations;
- examine your Association's Regulatory Judgement; and
- find out more about our role and how we work.

*Information contained in this KPR is based on data provided by the RHA. We rely on this being accurate and complete and do not accept liability if this is not the case.