

To whom it may concern

I am writing to you using the Freedom of Information act to request information regarding CAPITA and the PIP benefit as it is public money being used by CAPITA. The information I ask for each question is referring from the inception of PIP up to today's date.

I am requesting:

- 1) What bonus' and incentives are given to staff when working on PIP?
- 2) How much money has CAPITA been awarded up to today's date to provide this service?
- 3) How much money do they expect to get for the renewal of the contract?

Reference: DFC/2021-0116

Date: 10 August 2021

Dear

Freedom of Information Act 2000

It has come to light that the response to your second question issued on the 28 July 2021 incorrectly quoted £75,448,996.25 as the amount paid to Capita between June 2016 and June 2021. The amount that should have been quoted for this period was £104,175,820.04. I apologise for this error, and am now re-issuing a corrected response to your FOI request, as follows.

I wish to confirm that the Department has now completed its search for the information which you requested in your e-mail of 29 June 2021. I have responded to each request separately below.

1) *What bonus' and incentives are given to staff when working on PIP?*

Capita Disability Assessors (DAs) have the opportunity to earn an additional £3,000 per year, if quality and quantity targets are achieved.

2) *How much money has CAPITA been awarded up to todays date to provide this service?*

The Department has paid Capita £104,175,820.04 from June 2016 to June 2021 for the administration of PIP health assessments.

3) *How much money do they expect to get for the renewal of the contract?*

Departmental officials are currently working to secure an extension, with improvements to the current contract for PIP Assessment Services. The estimated cost of this extension with Capita is £31.9m for the period August 2021 to July 2023.

If you are dissatisfied with this response and wish to request a review of our decision or make a complaint about how your request has been handled, you may ask for an internal review within two calendar months of the date of this letter. You should write to the Information Access Manager, Department for Communities, Level 5, Nine Lanyon Place, BELFAST, BT1 3LP, or send an email to foi@communities-ni.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a review of our original decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.