Department for Communities
www.communities-ni.gov.uk

Key Performance Report 2024/25

How has Rural Housing Association Ltd performed?*

Mission Statement:

'To provide for rent and sale desirable housing in rural communities throughout Northern Ireland that meet local needs'

Regulatory Rating 1 – Meets the standards

601
Social homes owned

Rents and Charges

Total charges collected
£4,201,527

Average weekly rent increase
2.95%

Voids

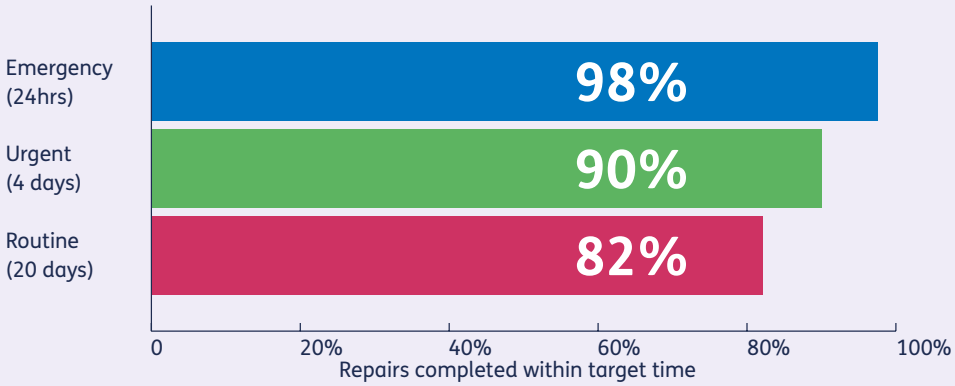
Charges not collected due to voids
2.27%

The average number of days it took to re-let voids
105

Average Weekly Rent:

	General Needs		Supported Housing		Sheltered Housing	
Size of home	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)
Non self-contained	-	-	-	-	-	-
Bedsit	-	-	-	-	-	-
1 Bedrooms	18	£93.43	-	-	-	-
2 Bedrooms	261	£114.27	-	-	-	-
3 Bedrooms	295	£126.21	-	-	-	-
4 Bedrooms	18	£138.34	-	-	-	-
5 Bedrooms	6	£152.28	-	-	-	-
6 or more Bedrooms	3	£147.95	-	-	-	-

Response Maintenance Performance



% of occupied stock meeting Decent Home Standard
100

Complaints Received

1st Stage Complaints	2nd Stage Complaints	Ombudsman Referrals
4	0	0

Anti-Social Behaviour

9
cases of anti-social behaviour were reported

9
cases of anti-social behaviour were resolved

Adaptations

11
minor adaptations completed in this year

1
major adaptations completed in this year

Statutory and compliance checks completed on time

Annual gas safety checks
100%

Five yearly electrical inspection
96.35%

Voids				
	Lettable		Unlettable	
Void time	Shared	Self-Contained	Shared	Self-Contained
Under 6 weeks	-	4	-	1
Over 6 weeks to 6 months	-	-	–	-
Void over 6 months to 1 year	-	-	-	-
Void over 1 year	-	-	-	-

Want to know more?

If you want to find out more about your Associations performance, you can visit their website at **www.ruralhousing.co.uk** or contact them **info@ruralhousing.co.uk** directly.

You can also visit the Department for Communities Website at **www.communities-ni.gov.uk/articles/housing-regulation** for further information about your Association. There you can:

- compare your Association's performance with other Associations;
- examine your Association's Regulatory Judgement; and
- find out more about our role and how we work.

*Information contained in this KPR is based on data provided by the RHA. We rely on this being accurate and complete and do not accept liability if this is not the case.