

Redundancy Factsheet

Information for Employees



Department for
Communities
www.communities-ni.gov.uk

Being made redundant is challenging but there is support and information available to help you understand what benefits you can claim, how to find a new job, and provide you with useful sources of information.

What benefits can I get and how do I claim?

Make the Call Benefit Advice

To make sure you're getting all the benefits, services and supports you're entitled to, contact the Make the Call Benefit Advice Line or visit:

Visit:

<https://www.nidirect.gov.uk/campaigns/unclaimed-benefits>

Helpline Freephone:
0800 232 1271

Universal Credit

Universal Credit is a payment for people over 18 but under State Pension age who are on a low income or out of work. It includes support for the cost of housing, children and childcare.

Visit:

<https://www.nidirect.gov.uk/campaigns/universal-credit>

Helpline Freephone:
0800 012 1331

Helpline Relay UK:
0800 012 1441

Contribution Based Benefits

If you have worked and paid enough National Insurance contributions, usually within the last 2 years, you may be able to claim a contribution-based benefit.



Visit:

<https://www.nidirect.gov.uk/articles/jobseekers-allowance>

Helpline Freephone:
0800 022 4250

Helpline Relay UK:
0800 587 1297

New Style Jobseeker's Allowance (JSA)

New Style Employment and Support Allowance (ESA)

Visit: www.nidirect.gov.uk/articles/employment-and-support-allowance

Helpline Freephone:
0800 587 1377

Where can I find help to get another job?

Jobs and Skills

For all the information you need to help find a job or improve your skills in one place go to:

Visit:
<https://www.nidirect.gov.uk/jobs-and-skills>

JobApplyNI

Use the free job search tools online to create and manage your own account as well as tailoring your job search preferences to suit the jobs you are looking for.

You can also create a profile to include your CV and receive email alerts to new jobs notified to the Department.

Keep up to date on local jobs news and Department for Communities services via X, Facebook and Instagram.

Visit:
<https://www.jobapplyni.com>
Follow: @communitiesNI on X
Follow: <https://www.facebook.com/JobsBenefitsNI> on facebook
<https://www.instagram.com/jobbenefitsni> on Instagram

Other places to look for jobs

Company websites - many employers do not advertise their vacancies but have a vacancies section on their website where you may be able to apply online

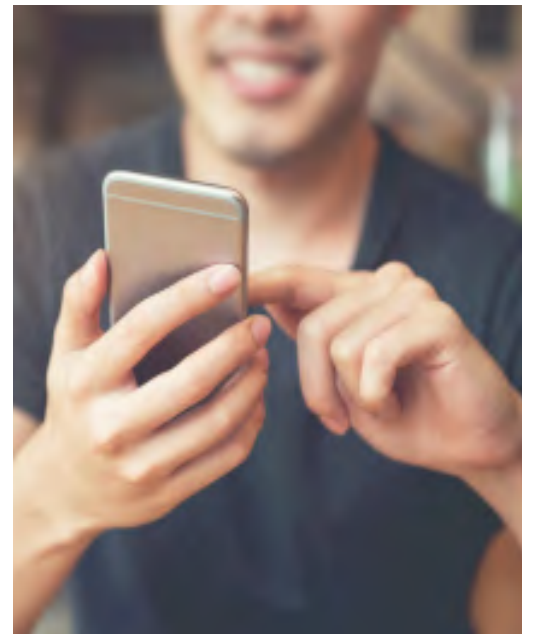
Newspapers, online job boards and trade journals – find out what day your local newspaper advertises jobs and review job adverts online and in trade journals

Word of mouth – speak to your family and friends to ask if they know of any vacancies

Social media – look on social media sites such as Facebook, Instagram or LinkedIn and like or follow employers you may like to work for

Recruitment agencies – some agencies specialise in certain types of work. Look online for local agencies and register your CV

Disability Employment Services – if you have a disability and require some support to find a job or learn new skills, there are a range of disability employment organisations available that can assist you. For further information on a range of organisations contact the Northern Ireland Union of Supported Employment



Read more at:
<https://www.nidirect.gov.uk/articles/finding-job>

Email: info@niuse.org.uk

Phone: **028 713 77709**

Careers Service

Job search support for those looking for work or wanting to change job

The Department for the Economy's Careers Service provides an impartial, all-age careers information, advice and guidance service throughout Northern Ireland.

Careers Advisers can provide advice and support with job search, finding alternative work and improving your skills and qualifications.

If you need want to chat to someone about your career options and career planning or want to know how to improve your chances of securing employment please contact the Careers Service.



Visit: <https://www.nidirect.gov.uk/campaigns/careers>

Web Chat: <http://www.nidirect.gov.uk/services/chat-careers-adviser>

Email a careers question: **complete the online Ask Careers form, found on: <http://www.nidirect.gov.uk/careers>**

Phone: **0300 200 7820**
(available Monday-Friday 9.30-4.30)

Helpful job search websites



Visit:

<https://www.jobapplyni.com>

<https://www.indeed.co.uk>

<https://www.totaljobs.com>

<https://www.jobsite.co.uk>

<https://www.nijobfinder.co.uk>

<https://www.communityni.org/job>

<https://jobs.hscni.net/>

<https://www.monster.co.uk>

<https://www.jobsireland.ie/>

Apprenticeships

Visit:

<https://www.nidirect.gov.uk/campaigns/apprenticeships>

Self-Employment

To find out more about starting your own business please visit:

Visit:

<https://www.investni.com/support-for-business/support-for-local-start-ups>

Voluntary work

You may consider voluntary work to help you gain a new skill. Find out more online at:

Visit:

www.nidirect.gov.uk/information-and-services/getting-involved-your-community/volunteering

Where can I find advice on budgeting, money and pensions?

Budgeting Money Guidance and Advice

For free impartial money and pensions guidance please go to:

Visit:
<https://www.moneyhelper.org.uk/en>

Helpline Freephone:
0800 011 3797

<https://www.adviceni.net/advice/debt>

Helpline Freephone:
0800 915 4604

Pensions

To find out more about your State Pension or Workplace Pension, including how much you could get and when you can claim it, go to:

For all other information please visit:

Visit:
<https://www.nidirect.gov.uk/services/get-your-state-pension>

Visit:
<https://www.moneyhelper.org.uk/en>

<https://www.nidirect.gov.uk/articles/getting-information-and-help-pensions>

Where can I get advice on redundancy related issues?

Redundancy

To find out more about your rights go to:

If you have been made redundant by an insolvent employer go to:

If you are a cross border worker and require information or advice contact:

Visit:
<https://www.nidirect.gov.uk/information-and-services/redundancy-and-leaving-your-job/redundancy>

<https://www.lra.org.uk/ending-employment/redundancy>

Visit: <https://www.economy-ni.gov.uk/publications/redundancy-payments-online-forms-and-advice>

Email:
info@cbpes.com

Phone:
+44 (0)28 9090 9333

■ This factsheet is available in different formats.

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