

# Personal Independence Payment and special rules for terminally ill claimants

A quick guide for advisors when making a Personal Independence Payment (PIP) claim on behalf of someone who is terminally ill (who has less than six months to live) to allow them to get help quickly when they claim PIP.

People who meet the criteria for claiming under the Special Rules:

- Will not have to complete the form 'How your disability affects you'
- Will not need a face to face consultation
- Will be entitled to an award of the enhanced rate of the Daily Living Component of PIP without having to satisfy the normal qualifying period
- May also be entitled to the Mobility Component of PIP depending on their mobility needs

Claimants awarded PIP under Special Rules will receive payment on a weekly basis, one week in advance

To claim PIP call  
**0800 012 1573**

This is a free phone number



It is important you send us a **SR1** form as soon as possible so that the claim can be dealt with quickly.

Return this to: **DfC PIP, Mail Handling Site A, Wolverhampton, WV98 2JN**

## THE LIST BELOW COVERS THE INFORMATION YOU WILL BE REQUIRED TO PROVIDE WHEN YOU PHONE TO MAKE A SPECIAL RULES CLAIM ON SOMEONE'S BEHALF:

1. Details about the claimant
2. Residency questions
3. Hospital or Hospice admissions
4. Resident in nursing home or similar institution
5. General information about their illness
6. Help with getting around
7. Account details

Unless you are the person's appointee you must tell them that you have made a claim to PIP on their behalf as the Department will send letters about the claim directly to the claimant

Further detailed information is provided overleaf



Department for  
**Communities**  
www.communities-ni.gov.uk

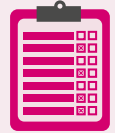
**welfare  
changes**  
Personal Independence Payment

## DETAILS ABOUT THE CLAIMANT



- Full name
- National Insurance number
- Date of birth
- Address
- Phone number
- Preferred method of contact
- Alternative format

## RESIDENCY QUESTIONS



- Nationality
- Any restrictions to public funds or leave to remain (dates)
- Country they reside in
- Have they been abroad for more than four weeks out of the last three years?
- Pensions or benefits received by claimant from an EEA country or Switzerland
- Any employment for the claimant of family member in or paying insurance to an EEA country or Switzerland

## RESIDENTIAL OR NURSING HOME DETAILS

- Dates and details if claimant is currently (or has been in the last four weeks) in a care/nursing or residential home including funding arrangements



## HOSPITAL OR HOSPICE ADMISSIONS

- Dates and details if claimant is currently (or has been in the last four weeks) in a hospital/hospice including hospital funding arrangements



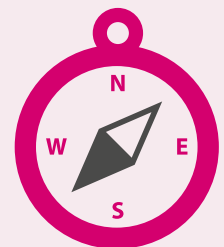
## GENERAL INFORMATION ABOUT THEIR ILLNESS

- What is their illness?
- Healthcare professional who can best tell us about their illness/health condition and how it affects them?
- Their name, address & phone number. You will be asked to supply details of more than one Healthcare Professional so that, if necessary, the Assessment Provider will have more than one person to contact for further information if required

## HELP WITH GETTING AROUND

Because there is no automatic entitlement to the Mobility Component under the Special Rules provisions you will be asked to provide details on any mobility restrictions the claimant may have

- Do they need someone else to plan a journey for them?
- Do they have any difficulties following the route of a familiar journey?
- Do they have difficulties walking? If so, you will be asked how far



## HOW WE PAY

In the event that the claim is successful and payment is due, you will need the following inputs at hand so we can pay the claimant quickly:

- The account holder's name
- Type of account
- Their sort code
- Account number
- Building society/ref number

